



Passenger Services Clerk

Help our passengers have a great day

Seasonal Vacancies March to October 2017

40 hrs per week including some evenings, weekends and bank holidays

Starting at £7.20 per hour rising to £7.50 per hour

We believe the 200,000 passengers we carry each year should have an amazing experience that they will not forget.

To do that, we're looking for a great team of customer service people who can work flexibly over the season to help us deliver an amazing experience to our passengers.

You'll be advising and welcoming our passengers, face-to-face in the booking office or on the trains, on the telephone and on-line and promoting our Railway by selling train and dining car tickets, and the range of gift experiences that we offer.

Experience in customer services and sales would be an advantage and you'll love working with people, have great enthusiasm, a 'can-do attitude', results driven and always strive to ensure our passengers go home with a smile on their face.

If you're over 16 years old and interested in joining us, please write to us in the first instance, on no more than two sides of A4, telling us how your skills and experience could assist us. Please also include a CV as well.

Benefits: Salary, free membership of the Swanage Railway Trust, discounted travel, refreshments and SR goods. Pension scheme.

Closing date for applications: 28th February 2017

First interviews date: 6th March 2017

Send your letter of application and CV to:

Mrs Lorna Lock,
Swanage Railway Co Ltd
Station House,
Station Approach,
SWANAGE,
Dorset.
BH19 1HB

Email: finance@swanagerailway.co.uk