



SEASONAL VACANCIES

WESSEX BELLE DINING TRAIN – WAITING STAFF

The Wessex Belle Dining Train operates Friday and Saturday Evenings and Sunday Lunchtimes from the middle of March to the end of December. There are 68 dining trains each year approx.

There are a number of seasonal casual vacancies for Waiting Staff who wait at table, serve at the bar and carry out preparation and cleaning duties.

Job Title: Wessex Belle Dining Train Waiting On Staff

Purpose: To support the Train Manager in delivering high quality customer service.

Reporting To: Train Manager (John Trott)

Term: Operating Season 12th March 2017 – 31st December 2017.

Hours: 4.25 (four and a quarter) hours per shift. There is a non contractual expectation that staff would work a minimum of 60 dining trains within the operating season.

Salary: National Living Wage (i.e. £7.50 per hour from 1st April 2017)

Job Outline: To deliver friendly, efficient customer service and to create a warm and welcoming atmosphere to all of our customers.

Main responsibilities:

Deliver excellent customer service, at all times. Serve and present meals, beverages, quickly and efficiently, meeting our standards. Assist in keeping the bar, front-of-house and toilets clean and tidy, at all times.

Person Specification:

Friendly and welcoming. Helpful and considerate. Confident and self-motivated. Able to work unsupervised in a busy environment. Honest and reliable. Well presented. Professional at all times. A good team player.

To Apply: Please submit a Curriculum Vita (including contact details of two people to whom reference may be made) and a covering letter (including details of experience) to:

Lorna Lock, Finance and Payroll Manager, Swanage Railway Co Ltd, Station House, Station Approach, Swanage. BH19 1HB.

Email: finance@swanagerailway.co.uk

Closing Date for Applications: **28th February 2017.**